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Subscription or paywall problems

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Restore purchases, retry loading plans, or clear cached data when the paywall looks wrong.

Use these steps when plans will not load or a purchase does not unlock the app.

Plans will not load

1. If products are missing, the paywall says: **Subscription options are temporarily unavailable. Tap Try Again or use Restore Purchases.**
2. Tap **Try Again**.
3. Check your network, then open the app again.
4. Confirm you are signed into the App Store with the Apple ID that should own the purchase.

You already paid

1. On the paywall or in **SETTINGS** → **Subscription**, tap **Restore Purchases**.
2. Finish any Apple ID prompts.
3. On Watch, restore or subscribe on iPhone first if the Watch still asks you to subscribe.

Clear cached data

1. Tap **SETTINGS** → **Subscription**.
2. Under **Data**, tap **Clear Cached Data**.
3. Confirm with **Clear Data**, or tap **Cancel**.
4. Tap **Restore Purchases** again.

Team license

If your organization gave you a YourTeamManager team license, tap **Sign in with Horton Press** on the paywall or under **Team License** in Subscription, then sign in with your Horton Press Account. Broader YourTeamManager features in Settings are Coming soon.

Still stuck

1. Restart the device and open Wrestling Timer again.
2. On TestFlight builds, sandbox Apple IDs and delayed StoreKit updates can make plans look empty until you tap **Try Again** or **Restore Purchases**.
3. Contact support from Settings if restore still fails after these steps.

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